# SALVATION ARMY UPDATES NEWS

Despite all the craziness going on around us, your Fairless Salvation Army remains active to serve you. We have had to make some modifications and adjustments in the way we do things and its not always been smooth but to serve our Fairless community is still our goal.

If we haven't heard from you in awhile and you are in need of food assistance, please contact us in one of the ways listed below. And please share this info with anyone who may need food assistance.

**WE WILL NO LONGER BE DOING IN-PERSON VOUCHERS. THIS IS NOW PERMANENT**. If you need a food or clothing voucher please follow the procedures listed below. If you have questions, Call Susan at 330-209-8582.

- **For the most efficient service,** please use our email address salvationarmynavarre@gmail.com to email your name, address, phone number and whether you are a new or or existing client. We'll reply to your email requesting any additional information we may need.
- **You may also phone** 330-209-8582 and leave a voicemail with your name, address, phone number and if you are a new or existing client. If you are a new client you will receive a return phone call to interview you and obtain required documentation. If you are already set up with us, you will NOT get a return phone call, unless additional information is needed.
- Please indicate in your message whether you want a food voucher, clothing voucher to Salvation Army Store in Canton or both. Clothing vouchers count towards your 4 voucher limit per year.
- All vouchers are mailed on Monday of the following week of request. If you have not received your requested voucher within 2 weeks, please re-call or send a follow-up email so that we can investigate. We have had cases where they have gotten lost in the mail.
- All documentation needed will need to be sent via email attachment in the form of a picture or PDF and thru a photo from your phone. If you must mail, please call to request an address.
- We are looking for ways to make this system more efficient. Please be patient with us as we are doing this out of home now and sometimes family demands may cause us to be a bit late in mailing vouchers. We appreciate your patience as we navigate new ways of doing things.

## REMEMBER…

- Fairless Food Cupboard - 4th Thursday of each month
- Christ Community Church (top of the hill on Rt 93 N of Brewster) Food Distribution Wednesdays from 4:30 PM to 5 PM (except holiday weeks)

## UTILITY or RENT ASSISTANCE…

We do not normally offer utility and rent assistance but due to a grant received by our headquarters, you may qualify. Call Tony Houshour at 216-225-8987 for an interview to see if you qualify. Seniors do not need a shut off notice but everyone else must show a disconnect notice.